

Taking control of your NDIS funds has never been easier



Discover the benefits of being an NDIS participant with more choice and control over your supports, your service providers, and the management of your NDIS funds.

Your NDIS budget gives you access to a range of service providers and management options. Following NDIS guidelines on what is considered 'reasonable and necessary', and with their approval, you can decide which providers to spend your NDIS funding with.

Just remember, every payment using your funding needs to be valid, accounted for and auditable. For many people, this is where the headaches can start.

With a Plan Manager, you could reduce financial and administrative stress, and pursue your NDIS goals with confidence.

You have an NDIS plan, now what?

There are three options for managing your NDIS funding – plan managed, self-managed or agency managed.

Use a Plan Management service, like First2Care (Plan Managed)

Plan Managers act as your personal accountant, navigating the ins and outs of the NDIS, while helping you track your goals and stay financially accountable. They take care of all the daily administration that comes with managing your NDIS funding, allowing you to have the flexibility, without the stress.

A Plan Manager at First2Care will:

- Give you access to NDIS-registered or non-registered service providers;
- Receive and pay providers for their services;

- Keep track of your supports, funding budgets and record keeping;
- Claim funds through the NDIS portal;
- Adhere to the NDIS Price Guide;
- Manage financial reporting for your NDIS plan review and auditing;
- Help you choose providers (if needed); and
- Offer personalised one-to-one support, so you can spend more time achieving your goals and living life.

Plan Management is available to every NDIS participant and is fully funded by the NDIS. To access this service, just ask for it to be included in your NDIS plan during your planning meeting. That way, you can focus on doing the stuff you love while a team of experienced bookkeepers and professional advisers at First2Care take care of the rest.

Manage your own funds (Self-Managed)

Self-management gives you control over spending your NDIS funds. You can choose both NDIS registered and non-registered providers, or mainstream supports and services. You will need to keep careful track of all invoices and receipts and have a good grasp of managing your NDIS budget. This option entails:

- Checking your service providers' invoices are correct;
- Paying your service providers up front, and manually submitting each and every claim to the NDIS for individual reimbursement; and

- Keeping a record of all your spending, receipts and maintaining accurate financial records.

Just like with a Plan Manager, self-managing your NDIS funds can give you access to NDIS-registered and non-registered service providers. Unlike with a Plan Manager, service providers won't be bound to the price limits set out in the NDIS Price Guide, which benefits the providers but means you could be charged more or less depending on the service provider.

Agency managed funds (NDIA Managed)

If you are agency managed, the National Disability Insurance Agency (NDIA) will manage your funding for you. This means:

You will only have access to NDIS-registered providers for your supports and services. The NDIA will process your invoices, pay your providers and process claims.

While opting for agency management can give you more time to focus on your own goals, unlike with a Plan Manager, you'll be restricted to NDIS-registered service providers. This means you could miss out the support of service providers, like sole traders and independent support workers, that are not NDIS-registered.



NDIS Plan Management Your Way

Get your own personal bookkeeping team to manage your NDIS finances and paperwork, so you have more time doing the stuff you love.

We get to know you, so we can provide tailored, meaningful financial services to you. You spend less time on admin, and more time achieving your goals.

Need help understanding your plan? We're happy to work with you to help you understand your budget so you'll be crystal clear about what you can purchase and claim, and stay on financial track throughout your Plan.

Who is First2Care?



First2Care is an experienced NDIS Plan Management provider, registered Nationally.

We keep our clients informed at every stage of the process with real time updates of their budgeted expenses within the First2Care App.

Plan Management with First2Care

First2Care is an experienced NDIS Plan Management provider. With First2Care, NDIS participants will have access to a personal bookkeeping team and professional advisors who provide tailored, meaningful financial services at no extra cost to the participant. With First2Care managing your plan, you're free to achieve your goals and enjoy life. Visit our website, access our free First2Care software platform or speak to one of our Plan Managers today on 1300 322 273.

We'd love to be a part of your support team.